



Date: 6<sup>th</sup> August 2019

**Tax Practitioner/ Financial Advisor/ Internal Auditor**

To,  
**Telegenisys India Pvt Ltd.**  
Office No. 707, 7th Floor Phoenix East Court  
Viman Nagar, Pune, Maharashtra – 411 014, India

During our visit to the Telegenisys facilities on 1st and 2nd August 2019, we followed the procedure set forth by office for Civil Rights (OCR) Audit Protocol of April 2016 and determined the following.

We found Telegenisys in compliance with the 90 Privacy audit items (g164.502 through g164.530) with the following notes:

- As Telegenisys is a processor of PHI at the direction of their clients Telegenisys currently not the controller of records. PHI is not stored onsite but on client platforms overseas. Temporary storage is provided by Citrix (Sharefile.com) with whom Telegenisys has verified and appropriate Business Associate Agreement (BAA). All electronic and data security procedures were verified, and we found while processing records PHI is carefully safeguarded in their secure and monitored facilities and never retained past the current processing required by the clients.

We also found Telegenisys in compliance with the 22 security audit items (g164.306 through g 164.316) with the following notes:

- Telegenisys does not store PHI long term and is never the sole or emergency source for records.
- We found Telegenisys in compliance with the 19 Breach audit items (g164.402 through \$164.530).

For Innovative Quality Certifications Pvt. Ltd.  
**Tax Practitioner/ Financial Advisor/ Internal Auditor**

  
06/08/2019  
Pavan Dhok  
www.iqcpl.com  
